

# The Point FAQ

**Date / Time:** Friday 31 December 2021, 5.30 pm to 1.00 am

**Location:** Fleet Steps North, Mrs Macquaries Point. Entry via Art Gallery Road

**Age:** Exclusive for 18+ only.

**Price:** \$385 per person + Booking fee

## What you get:

- Exclusive access to Fleet Steps location
- Entrée picnic box on arrival and a bottle of water
- A range of mains collected from international food stalls
- Licensed cash bars to purchase beverages.
- Live DJ and live musicians

## Ticketing Information:

This is an outdoor event which will proceed in all weather. Fireworks are presented by City of Sydney. In the event that the fireworks are cancelled, the Royal Botanic Gardens & Domain Trust will not be held responsible or provide compensation.

## EVENT FAQs

### **Q: Will the Event be Covid Safe?**

The Royal Botanic Gardens takes the safety of our guests very seriously. All events at the Gardens during NYE2021 will be Covid safe and all events will follow the relevant Health guidelines. This includes, QR code check in, relevant distancing measures, hand sanitisation stations and other guidelines as published by NSW Health.

### **Q: Will I get a refund if the event is cancelled due to Covid?**

Yes. Details will be on the Ticket website

### **Q: Where is *The Point* located?**

*The Point* a waterside location below Mrs Macquarie's Chair with panoramic views of Farm Cove, the Sydney Opera House and Sydney Harbour Bridge. Entry and exit is via Art Gallery Road, which is closed to traffic on New Year's Eve. A copy of the site map and the google maps location can be found on the Ticketbooth event listing.

The event site is approximately 900 metres or a 15 minute walk from the entry gate on Art Gallery Road. Pathways are sealed and there is a moderate slope to negotiate.

Ticket holders will be provided with an option to book mobility assistance if required

### **Q: What time is the event?**

Gates to the event open at 5.30 pm with last entry at 8.30 pm. The event finishes at 1.00am (with last drinks at 12.30am).

### **Q: How do I get there?**

Due to extensive road closures and high pedestrian traffic in the city, public transport is the easiest way to get to the event. There are additional trains, bus and ferry services available and transport hubs are within easy reach of this site.

The closest train stations are:

- **Martin Place Train Station:** 1 km from the managed access entry gate on Art Gallery Rd.

- **St James Train Station:** 900 m to the managed access gate entry gate on Art Gallery Rd.

For additional transport information visit [transportnsw](http://transportnsw) or phone 131 500.

All ticket holders will be sent detailed arrival and transport information via email prior to the event.

**Q: What is included in the ticket price?**

Your ticket ensures exclusive access to stunning waterside views of both the 9:00pm and midnight fireworks, an entrée picnic box on arrival followed by a variety of food stalls. The event also offers live music and a DJ. A copy of the menu, along with menu photos are available on the Ticketbooth event listing page.

*Every ticket purchased supports the work of the Royal Botanic Garden's science, horticulture and conservation projects.*

**Q: What is included in the meal and how is this served?**

Guests receive an entrée picnic box on arrival. The various offerings from international street hawker food stalls will operate from 6.00 pm to 9.00 pm on grab and go basis. This means that guests can visit a stall more than once, but we cannot guarantee availability of all menu items for the entire duration of the event. Stalls will offer a vegetarian, gluten free and vegan options. The dessert and tea/coffee stalls will operate after the 9.00 pm fireworks. Additional snacks are available at the bar for purchase if required.

A copy of the menu, along with menu photos are available on the Ticketbooth event listing page.

**Q: I have a special dietary requirement. What should I do?**

The published menu and corresponding ticket type accommodates most of the common dietary requirements such as vegetarian, vegan, gluten-free, lactose free and halal. Please ensure you purchase the dietary ticket to reflect your requirements. The caterers will assist with other dietary requirements where possible but requests MUST be made upon booking tickets via the survey link provided and the 'Other Special Dietary' ticket type MUST be selected.

**Q: Can I bring additional food to site?**

No. Additional snacks are available to purchase at the bars if required.

**Q: What beverages are available?**

Each guest receives a bottle of water on arrival and drinking water refill stations are available on site. Beverages are not included in the ticket price and can be purchased at the cash bars. Photo ID may be requested.

**Q: Can I bring alcohol to *The Point*?**

No. *The Point* is a licensed event, and a range of alcoholic and non-alcoholic beverages will be available for sale. Opened beverages will be confiscated at the bag check. The Royal Botanic Gardens & Domain Trust reserves the right to confiscate any restricted items and/or refuse entry to any persons not complying with Conditions of Entry.

**Q: Is there any entertainment at the event?**

*The Point* is a festival style event offering patrons a relaxed atmosphere with a variety of live entertainment. There will be a DJ playing laid back funk, soul & reggae influenced music and live upbeat-busker style musicians. Patrons will hear the synchronized fireworks music broadcast.

**Q: What time are the fireworks?**

There are two fireworks displays on New Year's Eve, the first at 9:00pm, with the largest display hosted at midnight. The display is synchronised to music which is broadcast at the event.

**Q: Can I bring children to *The Point*?**

This event is strictly an over 18+ event and you must be of age to purchase a ticket. Proof of age ID may be requested at entry and at the bars.

**Q: What are the seating arrangements?**

There will be a range of unreserved seating options available ranging from cafe style tables and chairs, communal picnic tables with bench seating, bar stools and picnic style bean bags.

**Q: Is this an accessible event?**

Yes, the event is wheelchair accessible. For detailed accessible information, please refer to the 'The Point Accessible Information' sheet located on the Ticketbooth event listing page.

For further questions relating to accessibility, please email:

[nye.enquiries@botanicgardens.nsw.gov.au](mailto:nye.enquiries@botanicgardens.nsw.gov.au)

Ticket holders will be provided with an option to book mobility assistance if required

**Q: Is there a dress code?**

This is an outdoor event which will proceed in all weather. We suggest smart casual attire and comfortable footwear. Guests are also advised to bring a jacket or warmer clothing as it can become quite cool at night.

**Q: When do ticket sales close?**

A: Ticket sales will close 2.00 pm on 30 December unless sold out prior.

**Facilities and Site Details**

**Smoking:** *The Point* is a non-smoking site. There will be a designated smoking area, away from where patrons are seated.

**ATMs:** We recommend you **bring cash** to *The Point*. There are no ATM or credit card facilities on site. We cannot guarantee consistent operation of Eftpos facilities during the event.

**Pass Outs:** There are NO pass outs once a ticket holder has entered

**Conditions of Entry**

Please remember you are entering the Royal Botanic Garden Sydney and Domain – a sensitive environment. Please consider the safety of other patrons. **All patrons entering the site will be subject to security bag check and must show valid identification and tickets.** Restricted items may be confiscated and entry refused to any persons not complying with conditions of entry.

The following items will not be allowed to be brought into the event site:

- No BYO beverages including alcohol and water
- No glass
- No sparklers, party poppers or candles
- No umbrellas (personal umbrellas under 50 cm are allowed)

### **Responsible Service of Alcohol**

Alcohol sales are subject to Responsible Service of Alcohol and Harm Minimisation Practices which will be strictly enforced.

- Any patrons under the influence of alcohol on arrival will be refused entry.
- Only people aged 18 and over can drink and purchase alcoholic beverages.
- Patrons are also strictly prohibited from supplying alcohol to minors onsite (i.e. persons under 18 years of age).
- You may be required to present photographic ID to security and bar staff to purchase alcohol.

### **Waste Wise Events**

The Royal Botanic Gardens & Domain Trust is committed to achieving best practice in environmental management. All packaging of food and drinks sold on trust land for NYE is biodegradable or recyclable.

You can help us lessen the impact of NYE celebrations on our environment. How?

- Please use the correct bin when disposing of general waste or recycling
- Reuse your water bottle at the water refill stations provided
- Please bin your butts!