

# Lawn with the View FAQ

**Date / Time:** Friday 31 December 2021, 7.00 pm to 12.30 am

**Location:** Bennelong Lawn, Royal Botanic Garden Sydney. Entry via Macquarie Street

**Age:** all ages

**Price:** \$250 inc gst per person + Booking fees

**What you get:**

- Exclusive access to Bennelong Lawn
- Gourmet picnic hamper and a bottle of water
- Beverages are NOT included, however there is access to Licensed bars to purchase alcoholic and non-alcoholic beverages

**Ticketing Information:**

This is an outdoor event which will proceed in all weather. Fireworks are presented by City of Sydney. In the event that the fireworks are cancelled, the Royal Botanic Gardens & Domain Trust will not be held responsible or provide compensation.

NOTE: The placement of both the 9:00pm and midnight fireworks on the Harbour Bridge and from water barges allows excellent viewing from this site. Some parts of the site may be restricted viewing due to tree canopies.

**EVENT FAQs**

**Q: Will the event be Covid Safe?**

The Royal Botanic Gardens takes the safety of our guests very seriously. All events at the Gardens during NYE2021 will be Covid safe and all events will follow the relevant Health guidelines. This includes, QR code check in, relevant distancing measures, hand sanitisation stations and other guidelines as published by NSW Health.

**Q: Will I get a refund if the event is cancelled due to Covid?**

Yes. Details will be on the Ticket website

**Q: Where is *Lawn with The View* located?**

*Lawn with the View* is held at Bennelong Lawn, an intimate elevated lawn area overlooking the Sydney Opera House inside the Royal Botanic Garden Sydney. Entry and exit is via Macquarie Street, which is closed to traffic on New Year's Eve. A copy of the site map along with the google maps location can be found on the Ticketbooth event listing page.

**Q: What time is the event?**

Gates to the event open at 7.00 pm with last entry at 9.00 pm. The event finishes at 12.30 am (with last drinks at 12.00am).

**Q: How do I get there?**

Due to extensive road closures and high pedestrian traffic in the city, public transport is the easiest way to get to the event. There are additional trains, bus and ferry services available and transport hubs are within easy reach of this site.

The closest train stations are:

- **Martin Place Train Station:** 650 m to the managed access entry gate on Macquarie Street.
- **St James Train Station:** 800 m to the managed access gate entry on Macquarie Street.

For additional transport information visit [transportnsw](http://transportnsw) or phone 131 500.

All ticket holders will be sent detailed arrival and transport information via email prior to the event.

**Q: What is included in the ticket price?**

Your ticket ensures you hassle-free managed access to the event site where you can enjoy fantastic views of Sydney harbour and the fireworks. Upon arrival, you will receive a gourmet picnic hamper with entrée, main and desert and a bottle of water. Snacks can be purchased at the Bar

*Every ticket purchased supports the work of the Royal Botanic Garden's science, horticulture and conservation projects.*

**Q: What food can I expect in my picnic box?**

A full menu can be found on the Ticketbooth event listing.

**Q: I have a special dietary requirement. What should I do?**

The published menu and corresponding ticket type accommodates most of the common dietary requirements such as vegetarian, vegan, gluten-free, lactose free and halal. Please ensure you purchase the dietary ticket to reflect your requirements. The caterers will assist with other dietary requirements where possible but requests MUST be made upon booking tickets via the survey link provided and the 'Other Special Dietary' ticket type MUST be selected. A Menu can be found on the Ticketbooth event listing.

**Q: Can I bring additional food to site?**

No. Additional snacks are available to purchase on site if required.

**Q: What beverages are available?**

Each guest receives a bottle of water on arrival and drinking water refill stations are available on site. Beverages are not included in the ticket price and can be purchased at the cash bars. Only ticket holders over the age of 18 years will be permitted to purchase alcoholic beverages. Photo ID may be requested.

**Q: Can I bring alcohol to *Lawn with the View*?**

No. *Lawn with the View* is a licensed event, and a range of alcoholic and non-alcoholic beverages will be available for sale. Opened beverages will be confiscated at the bag check. The Royal Botanic Gardens & Domain Trust reserves the right to confiscate any restricted items and/or refuse entry to any persons not complying with Conditions of Entry.

**Q: Is there any entertainment at the event?**

*Lawn with the View* is a relaxed family picnic style event with no formal entertainment program. Patrons will hear the synchronized fireworks music broadcast.

**Q: What time are the fireworks?**

There are two fireworks displays on New Year's Eve, the first is at 9:00pm and the largest display is hosted at midnight. The display is synchronised to music which is broadcast at the event.

**Q: What are the seating arrangements?**

*Lawn with the View* is a picnic style event so please bring your picnic blanket along. Camping chairs are not permitted but you may bring low line beach seats or flat fold mats. There is an accessible viewing area with limited seating available upon request.

**Q: Can I bring children to *Lawn with the View*?**

*Lawn with the View* is an all-ages event. Everyone entering the site regardless of age **must have a ticket**. There are no concessions for children. Special consideration may be given **on request** for infants under three years old. To lodge your request please email: [nye.enquiries@botanicgardens.nsw.gov.au](mailto:nye.enquiries@botanicgardens.nsw.gov.au)

You are welcome to bring strollers, but we request you to collapse them ensure all guests can enjoy the views.

**Q: Is *Lawn with the View* a wheelchair accessible event?**

Yes, *Lawn with the View* is wheelchair accessible but it is a picnic style event and the majority of the site is grass terrain. Movement around the site can be restricted as spectators are seated on the lawn. Aisle ways are maintained to allow guests to move from viewing areas to amenities/facilities.

There is an accessible viewing area that is suitable for wheelchairs and with limited seating and available upon request. For detailed accessibility information please refer to the 'Lawn with the View Accessibility Information' sheet attached to the Ticketbooth event listing. For any further questions please email: [nye.enquiries@botanicgardens.nsw.gov.au](mailto:nye.enquiries@botanicgardens.nsw.gov.au)

**Q: What should I wear?**

This is an outdoor event which will proceed in all weather. Guests are advised to wear comfortable footwear (the event site is grass terrain) as there is a 600 m walk from the access gate at Macquarie Street to the event site, on a sealed pathway. Guests are also advised to bring warmer clothing as it can become quite cool at night.

**Q: When do ticket sales close?**

A: Ticket sales will close at 2.00 pm on the 30 December unless sold out prior.

**Facilities and Site Details**

**Smoking:** *Lawn with the View* is a non-smoking site. There will be a designated smoking area, away from where patrons are seated.

**ATMs:** We recommend you **bring cash** to *Lawn with a View*. There are **no ATM** on site. We cannot guarantee consistent operation of Eftpos facilities during the NYE event, however encourage cashless payments at the bar outlets where possible.

**Pass Outs:** There are **NO pass outs** once a ticket holder has entered

### **Conditions of Entry**

Please remember you are entering the Royal Botanic Garden Sydney and Domain – a sensitive environment. Please consider the safety of other patrons. **All patrons entering the site will be subject to security bag check and must show valid identification and tickets.** Restricted items may be confiscated and entry refused to any persons not complying with conditions of entry.

The following items will not be allowed to be brought into the event site:

- No BYO beverages including alcohol and water
- No glass
- No sparklers, party poppers or candles
- No umbrellas (personal umbrellas under 50 cm are allowed)
- No chairs – picnic rug seating or low line beach seats only

### **Responsible Service of Alcohol**

Alcohol sales are subject to Responsible Service of Alcohol and Harm Minimisation Practices which will be strictly enforced.

- Any patrons under the influence of alcohol on arrival will be refused entry.
  - Only people aged 18 and over can drink and purchase alcoholic beverages.
  - Patrons are also strictly prohibited from supplying alcohol to minors onsite (i.e. persons under 18 years of age).
  - You may be required to present photographic ID to security and bar staff to purchase alcohol.

### **Waste Wise Events**

The Royal Botanic Gardens & Domain Trust is committed to achieving best practice in environmental management. All packaging of food and drinks sold on trust land for NYE is biodegradable or recyclable.

You can help us lessen the impact of NYE celebrations on our environment. How?

- Please use the correct bin when disposing of general waste or recycling
- Reuse your water bottle at the water refill stations provided
- Please bin your butts!