

Bridgeview FAQ

Date / Time: Friday 31 December 2021, 6.00 pm to 1.00 am

Location: Tarpeian Way precinct, Royal Botanic Garden Sydney. Entry via Macquarie Street

Age: All ages

Price: \$260 per person + Booking fees

What you get:

- Exclusive access to Tarpeian Way
- Picnic box, savoury snacks, sweet treats, late night supper and a bottle of water
- Licensed cash bars to purchase alcoholic and non-alcoholic beverages
- Live Entertainment

Ticketing Information:

This is an outdoor event which will proceed in all weather. Fireworks are presented by City of Sydney. If the fireworks are cancelled, the Royal Botanic Gardens & Domain Trust will not be held responsible or provide compensation. This an all ages event.

NOTE: The placement of the 9:00pm and midnight fireworks on the Harbour Bridge and from water barges allows excellent viewing from this site. Some parts of the site may be restricted viewing due to tree canopies.

EVENT FAQs

Q: Will the Event be Covid Safe?

The Royal Botanic Gardens takes the safety of our guests very seriously. All events at the Gardens during NYE2021 will be Covid safe and all events will follow the relevant Health guidelines and Public Health Order.

Q: Will I get a refund if the event is cancelled due to Covid?

Yes. Details are available on the ticketing website.

Q: Where is *Bridgeview* located?

Bridgeview is held at the Tarpeian Way precinct, an elevated lawn area overlooking Circular Quay, the Sydney Harbour Bridge and the Opera House inside the Royal Botanic Garden Sydney. Entry and exit is via Macquarie Street, which is closed to traffic on New Year's Eve. Please visit the Ticketbooth event listing for the location map and google maps location.

Q: What time is the event? Gates to the event open at 6.00 pm with last entry at 8.00 pm. The event finishes at 1.00 am (with last drinks at 12.30am).

Q: How do I get there?

Due to extensive road closures and high pedestrian traffic in the city, public transport is the easiest way to get to the event. There are additional trains, bus and ferry services available and transport hubs are within easy reach of this site.

The closest train stations are:

- **Martin Place Train Station:** 950m to the managed access entry gate on Macquarie Street.
- **St James Train Station:** 1100m to the managed access gate entry on Macquarie Street.

For additional transport information visit transportnsw or phone 131 500.

Q: What is included in the ticket price?

Your ticket ensures you hassle-free managed access to the event site where you can enjoy fantastic views and entertainment all evening. Upon arrival you will receive a picnic box as well as savoury snacks, sweet treats and a bottle of water. You will also receive super after 9pm. A copy of the menu along with photos can be viewed on the Ticketbooth event listing page.

Every ticket purchased supports the work of the Royal Botanic Garden's science, horticulture and conservation projects.

Q: What food can I expect in my picnic box?

A copy of the menu along with photos can be viewed on the Ticketbooth event listing page.

Q: I have a special dietary requirement. What should I do?

The published menu and corresponding ticket type accommodate most of the common dietary requirements such as vegetarian, vegan, gluten-free, lactose free and halal. Please ensure you purchase the dietary ticket to reflect your requirements. The caterers will assist with other dietary requirements where possible, but requests MUST be made upon booking tickets via the survey link provided and the 'Other Special Dietary' ticket type MUST be selected.

Q: Can I bring additional food to site?

No. Additional snacks are available to purchase on site if required.

Q: What beverages are available?

Each guest receives a bottle of water on arrival and multiple drinking water refill stations are available on site. Beverages are not included in the ticket price and can be purchased at the bar. Only ticket holders over the age of 18 years will be permitted to purchase alcoholic beverages. Photo ID may be requested.

Q: Can I bring alcohol to *Bridgeview*?

No. *Bridgeview* is a licensed event, and a range of alcoholic and non-alcoholic beverages will be available for sale. Opened beverages will be confiscated at the bag check. The Royal Botanic Gardens & Domain Trust reserves the right to confiscate any restricted items and/or refuse entry to any persons not complying with Conditions of Entry.

Q: What entertainment is at the event?

Bridgeview is a family friendly event offering patrons a range of entertainment including a live DJ Band and dance floor. Patrons will hear the synchronized fireworks music broadcast.

Q: What time are the fireworks? And what view will I have?

There are two fireworks displays on New Year's Eve, the first is at 9:00pm, with the main display at midnight. The display is synchronised to music which is broadcast at the event. Note that some views of the fireworks from this site are partially restricted by tree canopies. However, much of the site allows unrestricted views of both the 9:00pm and the Midnight fireworks

Q: What are the seating arrangements?

Bridgeview is a picnic style event so please bring your picnic blanket along. Chairs are not permitted; however low-level beach style chairs are permitted. There is an accessible viewing area with limited seating available upon request.

Q: Can I bring children to *Bridgeview*?

Bridgeview is an all-ages event. Everyone entering the site regardless of age **must have a ticket**. There are no concessions for children. Special consideration may be given **on request** for infants under three years old. To lodge your request please email: nye.enquiries@botanicgardens.nsw.gov.au

You are welcome to bring strollers, but we request you collapse them to ensure all guests can enjoy the views.

Q: Is *Bridgeview* wheelchair accessible event?

No *Bridgeview* is not wheelchair accessible. It is a picnic style event with much of the site being sloped grass terrain. For detailed accessibility information please see the 'Bridgeview Accessibility Information' attachment on the main Ticketbooth event listing page.

Should you have further questions, please email: nye.enquiries@botanicgardens.nsw.gov.au

Q: What should I wear?

Guests are advised to wear comfortable footwear (the event site is grass terrain). Guests are also advised to bring warmer clothing as it can become quite cool at night. Please note that the event is outdoors in the Royal Botanic Garden and will go ahead in all weather conditions. We suggest you dress and prepare accordingly.

Q: When do ticket sales close?

Ticket sales will close at 2.00 pm on the 30 December unless sold out prior.

Facilities and Site Details

Smoking: *Bridgeview* is a non-smoking site. There will be a designated smoking area, away from where patrons are seated.

ATMs: We recommend you **bring cash** to *Bridgeview*. There are no **ATM facilities** on site. Eftpos terminals will be available at the bar – but we cannot guarantee consistent operation of these facilities during the New Year's Eve event.

Pass Outs: There are NO pass outs once a ticket holder has entered

Conditions of Entry

Please remember you are entering the Royal Botanic Garden Sydney and Domain – a sensitive environment. Please consider the safety of other patrons. **All patrons entering the site will be subject to security bag check and must show valid identification and tickets.** Restricted items may be confiscated, and entry refused to any persons not complying with conditions of entry.

The following items will not be allowed to be brought into the event site:

- No BYO beverages including alcohol
- No opened water bottles
- No glass
- No sparklers, party poppers or candles
- No umbrellas (personal umbrellas under 50 cm are allowed)
- No chairs – picnic seating only

Responsible Service of Alcohol

Alcohol sales are subject to Responsible Service of Alcohol and Harm Minimisation Practices which will be strictly enforced.

- Any patrons under the influence of alcohol on arrival will be refused entry.
- Only people aged 18 and over can drink and purchase alcoholic beverages.
- Patrons are also strictly prohibited from supplying alcohol to minors onsite (i.e. persons under 18 years of age).
- You may be required to present photographic ID to security and bar staff to purchase alcohol.

Waste Wise Events

The Royal Botanic Gardens & Domain Trust is committed to achieving best practice in environmental management. All packaging of food and drinks sold on trust land for NYE is biodegradable or recyclable.

You can help us lessen the impact of NYE celebrations on our environment. How?

- Please use the correct bin when disposing of general waste or recycling
- Reuse your water bottle at the water refill stations provided
- Please bin your butts!